

Charges& Terms:

Activation Charges Details (W.E.F. 15/10/2023)

Home Residential & SME Segment	Amount	Applicable Remarks
New Connection Activation/Installation Charges (Non-Refundable)	Rs. 700	<ul style="list-style-type: none">• These are new broadband connection installation charges which is a Non-refundable and not related to any security deposit.
Security Deposit Dual WIFI Modem	Rs. 2500	<ul style="list-style-type: none">• These are Modem/ONU security deposited (Interest Free) and it is 100% refundable at the time of disconnection & discontinue the services. (Subject to Company refund policy)• Fiber (Fttx) ONU-Modem with 1 PON (Fiber) Port with 1 Gig speed/2 LAN Port with 1 Gig high speed/Dual Band Wi-Fi (2.4 & 5.8 @Ghz) with 4 Antenna for better coverage. /1 Voice PON Port.
Security Deposit Single WIFI Modem	Rs. 1500	<ul style="list-style-type: none">• These are Modem/ONU security deposited (Interest Free) and it is 100% refundable at the time of disconnection & discontinue the services. (Subject to Company refund policy)• Fiber (Fttx) ONU-Modem with 1 PON (Fiber) Port with 1 Gig speed/2 LAN Port with 1 Gig high speed/Dual Band Wi-Fi (2.4 & 5.8 @Ghz) with 4 Antenna for better coverage. /1 Voice PON Port.
Security Deposit ONU Modem	Rs. 1000	<ul style="list-style-type: none">• These are Modem/ONU security deposited (Interest Free) and it is 100% refundable at the time of disconnection & discontinue the services. (Subject to Company refund policy)• Fiber (Fttx) ONU-Modem with 1 PON (Fiber) Port with 1 Gig speed/2 LAN Port with 1 Gig high speed/Dual Band Wi-Fi (2.4 & 5.8 @Ghz) with 4 Antenna for better coverage. /1 Voice PON Port.
SME Static Public IP Charges	Rs.5000 (Yearly)	<ul style="list-style-type: none">• When subscriber required making online their networking devices (DVR/Server etc.)• IP Request form is mandatory via mail or hardcopy.
Fixed Static Public IP Charges (Applicable Only Home Segment Plans)	Rs.1000 (Yearly)	<ul style="list-style-type: none">• When subscriber required making online their networking devices (DVR/Server etc.)• IP Request form is mandatory via mail or hardcopy.

Other Charges Details (W.E.F. 15/10/2023) (Applicable for CSC Fibernet)

Chagres Type	Amount (Inclusive of GST)
Visiting Charges One time	Rs. 300.00
Connection Shifting charges	Rs. 500.00
Connection Holding Charges	Rs. 100.00 Per Month
Connection Reactivation charges	Rs. 500.00
Connection relocation charges in same premises	Rs. 500.00 + Extra Fitting Charges
Extra wiring charges (LAN-Cat-6 Cable With open PVC clip fitting)	Rs. 100.00 Per Mtr. (With Material)
Extra wiring charges (OFC Drop) With open PVC clip fitting (Only For Covered Building & Houses)	Rs. 30.00 Per Mtr. (With Material)
Extra wiring charges (OFC Drop) With Cover Fitting use of PVC (1/2 Inch) Casing. (Only For Covered Building & Houses)	Rs. 80.00 Per Mtr. (With Material)
Extra wiring charges (2 Core OFC Drop) With Underground Laying use of PVC (1 Inch) Duct Pipe. (Only For Out Site of Building & Houses)	Rs. 190.00 Per Mtr. (With Material)
Extra wiring charges (2 Core OFC Drop) With Overhead Laying On pole. (Only For Out Site of Building & Houses)	Rs. 140.00 Per Mtr. (With Material)